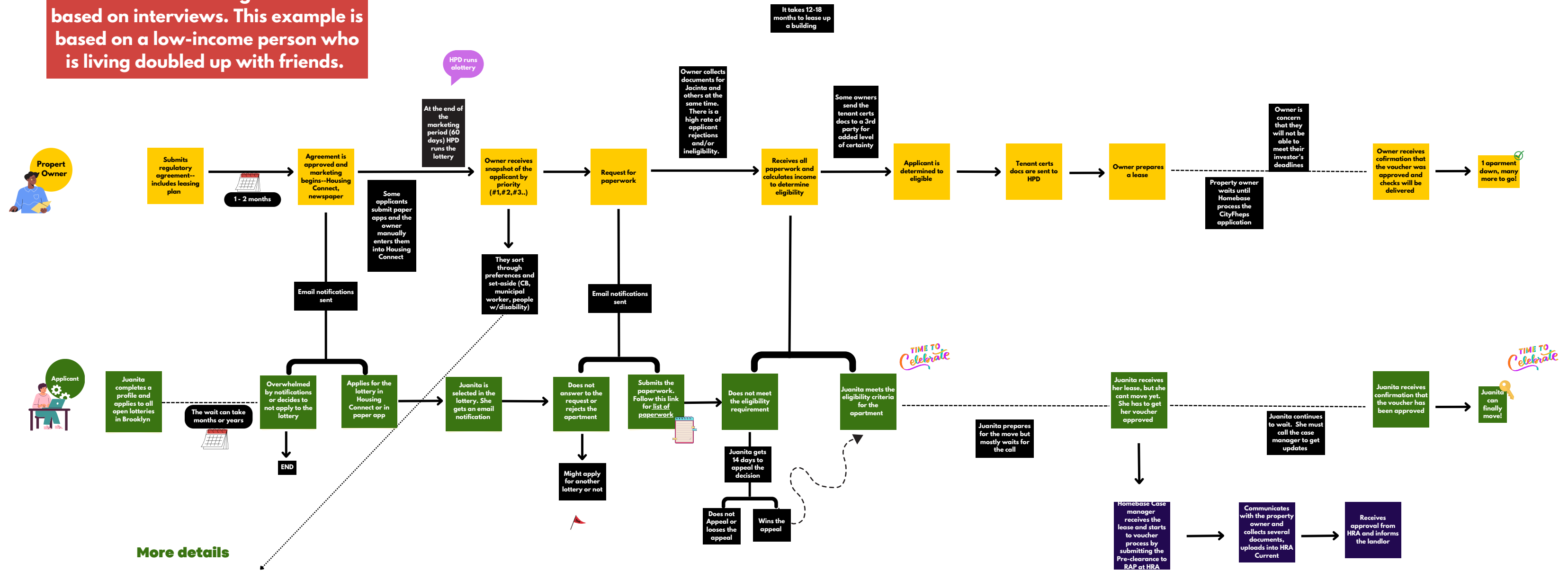


This is a working DRAFT based on interviews. This example is based on a low-income person who is living doubled up with friends.

**HIGH LEVEL SEQUENCE CHART - AFFORDABLE HOUSING**



**More details**

Type	Description	Challenges
1 Set asides or preferences	These applications come through Housing Connect. Property owners contact the applicants who have a preference first. The number of units going to these preferences is determined during the financing.	<ul style="list-style-type: none"> <li>Owners must go through over 50 applications to locate an eligible applicant.</li> </ul>
2 Homeless set-asides	These applicants do not apply to Housing Connect. HPS (unit at HPD) receives the information from DHS and sends lists to the property owners.	<ul style="list-style-type: none"> <li>Property owner is communicating with case managers and housing specialists across multiple shelters.</li> <li>Applicants sometimes do not know that an application was submitted on their behalf.</li> <li>Property owners have to wait for the City Fheps voucher to be processed.</li> <li>Property owners do not have a portal or interface into HRA Current.</li> </ul>